

ABERDEEN CITY COUNCIL

COMMITTEE	Council
DATE	25 th February 2016
LEAD OFFICER	Chief Executive
TITLE OF REPORT	Strategic Business Plan Refresh 2016-2017
REPORT NUMBER	OCE/16/010
CHECKLIST COMPLETED	Yes

1. PURPOSE OF REPORT

The report brings before the Council a refreshed Strategic Business Plan for 2016-2017 including the Shaping Aberdeen organisational plan covering the Council's arrangements for governance, risk management and performance management.

2. RECOMMENDATION

That the Council notes the content of the refreshed Strategic Business Plan 2016-2017 and agrees the Shaping Aberdeen organisational plan.

3. FINANCIAL IMPLICATIONS

The financial implications of specific programmes of work and projects will be fully considered through normal governance.

4. OTHER IMPLICATIONS

The alignment of strategic planning and the Shaping Aberdeen organisational plan will have significant positive implications for the delivery of the Council's vision, long term resource planning and decision making.

5. BACKGROUND/MAIN ISSUES

The Council considered a report by the Chief Executive (OCE/15/028) on the Accounts Commission's report of July 2015 following the Best value audit undertaken by Audit Scotland on the Council during the first half of 2015.

Members will be mindful that that the Accounts Commission included with in its findings that the Council needed to:-

- more clearly show how its vision was translated into objectives and targets, linked to service plans;
- ensure clear links between performance information and the Council's strategic plans.

In her report to Council in August 2015, the Chief Executive informed members that the findings and related areas for improvement set out in the Controller of Audit's report would inform the work underway within the Council to refresh and improve service planning, performance management and reporting and employee engagement.

As a result, the Strategic Business Plan has now been refreshed and includes the Shaping Aberdeen organisational plan, covering arrangements for governance, risk management and performance management.

The Council is requested to note the content of the refreshed Plan and to agree the Shaping Aberdeen organisational plan. Further reports will be brought to relevant committees as and when required.

6. IMPACT

Improving Customer Experience –

The Shaping Aberdeen organisational plan sets out an improvement programme for customer experience.

Improving Staff Experience –

The Shaping Aberdeen organisational plan sets out an improvement programme for staff experience.

Improving our use of Resources –

The Shaping Aberdeen organisational plan sets out an improvement programme for making best use of our resources.

Corporate –

The refreshed Plan ensures that Directorate, Service and personal objectives are aligned to priorities and links performance management with these objectives.

Public –

The refreshed Strategic Business Plan is of public interest and arrangements are being made for appropriate communication.

7. MANAGEMENT OF RISK

Any significant risks will be identified and managed as appropriate. The Plan also includes a commitment to a review of the Council's system of risk management.

8. BACKGROUND PAPERS

“Aberdeen: the Smarter City”

“Audit of Best Value and Community Planning”

9. REPORT AUTHOR DETAILS

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